

UPDATE: The Army's Annual Housing Tenant Satisfaction Survey will now close on March 7, 2022.

By Army Public Affairs Staff 07 February 2022

Your opinion can make a **BIG DIFFERENCE** in the quality of life for Army families.

Your Army Wants to Hear from You!

Give your input on the steps taken to improve our families' housing quality and help to shape ongoing investment in Gov't-owned and privatized housing.

TENANT SATISFACTION SURVEY
11 JAN - 24 FEB, 2022

*Completely confidential

The completely confidential survey will be emailed from ArmyHousingSurvey@celassociates.com.
OMB Control Number: 0704-0553. OMB Expiration date: 03/31/2022. For additional questions, please contact your local Army Housing office.

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Housing tenants will receive the survey notice email from ArmyHousingSurvey@celassociates.com. The Tenant Satisfaction Survey is Office of Management and Budget approved: OMB Control Number 0704-0553; OMB Expiration Date 03/31/2022.

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WASHINGTON, (Jan. 11, 2022) -- The Army began its annual Housing Tenant Satisfaction Survey today to gather feedback about living in Army housing. Survey results will guide the decisions the Army makes about future housing.

"By responding to the survey, every resident will have a voice in how the Army and its partners continue to maintain and improve the quality of our housing," said Lt. Gen. Jason Evans, Deputy Chief of Staff of G-9, which provides policies, programs, resources and expertise for services and installation infrastructure to enable total Army readiness. G-9 is the sponsor

of the survey.

CEL & Associates, Inc. – an independent, third-party company – emailed an online survey link on Jan. 11, 2022, to more than 110,000 tenants living in privatized, government-owned, and government-leased housing on Army installations across the globe. Completing the confidential survey takes about 10 minutes, and tenants have 45 days (until Feb. 24, 2022) to do so.

Army privatized, government-owned, and government-leased housing tenants can rate their satisfaction with services, property, and the overall housing experience through the online CUI survey. Feedback will be used by the Army to help maintain a high quality of life for service members and their families.

The Army is investing billions of dollars into transforming barracks and on-post housing at installations across the globe to provide Soldiers and their families with quality, safe, and secure housing and a better quality of life. The Army has fully implemented the Tenant Bill of Rights, ensuring privatized housing tenants receive quality housing and fair treatment.

Housing tenants who do not receive the survey notice email from ArmyHousingSurvey@celassociates.com should contact their local garrison housing offices. The Tenant Satisfaction Survey is Office of Management and Budget approved: OMB Control Number 0704-0553; OMB Expiration Date 03/31/2022.