

## Hannan provides updates to garrison employees at town hall

By Thomas Zimmerman 09 March 2018



*Hosted by Lt. Col. Sally Hannan, Garrison Commander, the town hall discussed a wide range of topics but it all boiled down to her key message "Every person matters."*

As promised, the employees of Carlisle Barracks received an update on programs projects and people during a town hall meeting March 2 in Bliss Hall.

Hosted by Lt. Col. Sally Hannan, Garrison Commander, the town hall discussed a wide range of topics but it all boiled down to her key message "Every person matters."

"In the last three months you have helped more than 100 VIPs 'experience' Carlisle Barracks," she said. "You brought them through *our* gate, viewing *our* grounds and experienced *our* customer service. I can tell you that you efforts were not overlooked. They were noticed."

She talked about some of the highlights of the last 90 days including multiple snowstorms, an IMCOM assessment of the anti-terrorism and force protection program and partnering with the community for multiple

emergency services exercises.

“It takes all of you to make this happen,” she said. She challenged each employee to keep the team strong by focusing on maintain a positive workplace climate and ensuring each employee felt valued and empowered to do their jobs.

Hannan said that she felt it was important to “see” the team and have made a point of trying to visit each organization and talk to employees since she assumed command last June.

“I want to see you where you work and hear about your concerns and how we might be able to help,” she said. Part of that is an IMCOM initiative that is looking at what services a garrison offers and what areas they may need to scale back, improve or eliminate.

“It’s important that we take a good look at what we do, what we do well and what we may need to look at divesting ourselves of,” she said. She noted that the process was about eliminating services or programs, but was to ensure that the garrison could continue to offer valuable services at the standards the community expects.

After her short brief, Hannan took questions from the audience and promised to meet with the team again in another 90 days.