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Scott Conrey, the new Commissary director, talks about the great staff of the facility and his excitement to get to know the Carlisle Barracks community in his store Sept. 9.

From Germany to Pennsylvania, there isn't much

that the new Commissary director hasn't seen and now he brings his more than 20 years of expertise to one of the best small stores in the DeCA inventory.

Scott Conrey assumed his duties as the Commissary director earlier this summer, and was just one of the many changes at the facility this year. In addition to getting a new director, the previous deputy director and grocery manager also retired in the last few months.

"My focus right now is learning more about this community and finding out how to best serve our customers," he said. "The great thing about having a new staff is that we can bring in some new ideas and incorporate them into what's already been successful."

Conrey is an Air Force Academy grad who has worked in the commissary business since 1987, all through its different names and organizational structures. He's spent the majority of the last 10 years as a deputy director and director at stores in Europe.

One of his priorities is to make sure that the Commissary continues to provide healthy food options and maintains its "family" approach to serving customers and each other.

"What hit me immediately was how the staff here is just like a family," he said. "We may differ on

some issues but at the end of the day we all work together and look out for each other, just like we do for our own families.”

One of the biggest adjustments for Conrey is coming from large facilities in Europe that focused primarily on active duty servicemembers and their families.

“It will take some adjustment for me as this customer base is different than the one I’m accustomed to but at the end of the day our number one priority is the customer,” he said. “I look forward to finding out how we can better serve this great community.”

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