

# IMCOM wants to hear from garrison customers: military, civilian, families

September 16, 2010 -- "I Want To Take the Customer Service Assessment" to raise the importance and performance of garrison services. The Installation Management Command hopes that every military person, civilian employee, and family will want to take the customer service assessment -- now available for every Army garrison around the world. Participate in future decision-making about the full range of garrison services: <http://www.mymilitaryvoice.org>



IMCOM will use the survey to assess how customers rate services -- and, how they value services. As you take the online survey, you may decide to give high marks to a service and then indicate that it's not as important as others. Questions like these are asked each year at the Army Family Action Plan.

This is everyone's opportunity to use your voice about customer service at Carlisle Barracks.

The more voices, the better.

It's easy and quick: about 15 minutes online at <http://www.mymilitaryvoice.org>

It's timely: runs through Sep. 26.

It's valuable: leaders at the garrison and IMCOM levels will use these results to make decisions about the quality of life and services for you.