

Exchange flexes hours, customers 'pass'

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April 4, 2011 -- The Exchange at Carlisle Barracks finds that the bulk of its customers are military retirees. But the resident population is so important to Exchange leadership that they've flexed hours to meet requests -- only to find few takers.

The Exchange will drop its Thursday extended hours as of Thursday, April 7 when closing time changes from 7 p.m. to 6 p.m.

The one-hour change in operating hours comes after a six-month trial. Customers are not voting with their feet for the later closing.

"We have experienced low sales during that added hour, and the average customer count is 4 to 6 customers during that 6-7 pm hour," explained Don Basil, Exchange Manager, about the results of the six-month trial.

"The Exchange is sponsoring a special "trunk show," April 16-22, featuring a special selection of clothing brands, he added.

AAFES customers can shop online -- [AAFES](#) -- or at the Carlisle Barracks store:

Store Hours

Sun: 1100 - 1700

Mon: 0900 - 1800

Tue: 0900 - 1800

Wed: 0900 - 1800

Thu: 0900 - 1800

Fri: 0900 - 1800

Sat: 0900 - 1800